The Institutes® CPCU Society
Connecticut Chapter

CONNECTICUT CHAPTERGRAM

2026 1st Edition

PRESIDENT'S PERSPECTIVE

First, I'd like to extend our sincere gratitude to our Annual Sponsor, The Hartford. Their generous sponsorship and strong presence at our events have been instrumental in helping us deliver meaningful value to our members.

We kicked off 2026 in February with a fun networking event at Parkville Market, playing Insurance Trivia—congratulations to Team Arbella, our top winner! It was a great way to reconnect, meet new colleagues, and start the year with some friendly competition. Under the leadership of our Education and Diversity Director, Larry Farber, we've held several well-attended educational events this year. In March, we welcomed Rita Williams-Bogar as our Ethics presenter, drawing 120 attendees. In April, we hosted a "Skillsets of the Future" web panel with representatives from PMA and The Hartford, who discussed the impact of AI and highlighted adaptability as a key skill in our rapidly changing industry. Nearly 100 professionals joined us for that timely session. In May, the CT CPCU Chapter hosted IDAY at the Windsor/Airport Marriott. Thanks to The Hartford and our five co-sponsors—PMA/Old Republic, NAAIA, Munich Re, CT RIMS, and InsurTech—I-DAY was a tremendous success. Our keynote speaker, Jerry Theodorou from the R Street Institute, helped set the tone for a day filled with insights, engaging panels, great food, updated professional headshots, and valuable networking. Providing current, high-quality educational events free to our members is our top priority.



As many of you know, our 2025 Chapter Board was asked to align our goals more toward advancing the business and professional interests of our members and less on direct charitable giving. This has been a significant shift, as the Chapter had operated more like a charity for many years. We are still working through this transition, and your input is essential.

This summer, we will be reaching out to all members for feedback on how you would like us to focus Chapter funds—whether on educational programming, networking, professional development, or new initiatives. Our decision to fully fund I-DAY and offer it free to members was our first major investment under this new direction. We are also offering a pathways/student scholarship to In2Risk in 2026. If you know someone pursuing their CPCU designation who would be interested in applying, please let me know.

If you are not currently an active Chapter member, now is the perfect time to re-engage. We continue to offer relevant, engaging events and are committed to making the CT CPCU Chapter one of the leading professional societies in Connecticut. Your participation, ideas, and energy are what make this Chapter strong. Thank you for your continued support and for all you do to elevate our profession. I look forward to seeing you at an upcoming event and hearing your thoughts as we shape the future of our Chapter together.

Sincerely,

Patty Havens, Chapter President

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Meet our Newest Designees!

Congratulations to our 2025-2026 CPCU new designees! The Connecticut Chapter leadership team looks forward to celebrating with each of you this year. Mark your calendars for the new designee conferment dinner on **Thursday, November 12th** at the **Pond House** in West Hartford! We will also host a new designee reception on **Wednesday, September 9th** at **Tavern in the Square** in West Hartford. We look forward to celebrating with all of you!

Name	Company
Joshua Allen	Selective Insurance Group
Davey Cadran	MAPFRE Insurance
Shashank Dixit	Munich Reinsurance America
Tim George	The Baldwin Group
Marie Glaude	Arbella Mutual Insurance
Nicholas Lee	Ally Financial
Troy LePage	HAI Group
Lisa Leyva	Gallagher
Alisa Melesky	Travelers Insurance
Francis Noschese III	Lancashire Insurance
Tanya Unsworth	Hanover Insurance

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2026 Conferment Reception

Join us for a night of celebration on Thursday, **November 12, 2026** at the **Pond House** in West Hartford at 5pm. The evening kicks off with a networking happy hour at 5pm, where you can connect with colleagues and industry professionals in a relaxed and informal setting. This event offers an excellent opportunity to expand your network, share insights, and foster valuable relationships. Enjoy refreshments and light appetizers while mingling with peers.

Following the happy hour, we will host a buffet dinner followed by the Conferment ceremony for our 2026 New Designees. The evening will feature the President of **The Hartford**, Morris (Mo) Tooker, as our conferment keynote speaker. Our conferring officer, Traci Adedeji, a past president of The Institutes, will graciously welcome in our 2026 New Designees. Sponsorships, which include company table reservations, and individual reservations are available on Eventbrite. You do not need to be a CPCU to attend.

To get your ticket, visit Eventbrite.com: https://CTCPCU2026ConfermentDinner.eventbrite.com



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CPCU Trivia Night at Parkville Market



On February 10th, the CPCU Society Connecticut Chapter hosted Trivia Night at Parkville Market in Hartford. The event was open to all and brought together six teams whose members had experience across the property and casualty insurance industry, each competing for first place.

The questions covered a wide range of P&C topics and themes drawn from CPCU exam material, testing both industry knowledge and quick recall. It was a competitive race for first place, with the **Arbella Whalers** ultimately taking home the coveted winner's trophy!

Beyond the competition, the relaxed setting gave attendees the chance to reconnect with colleagues, meet new people, and network in a casual atmosphere. The event was a fun evening that combined professional connection with friendly competition.

Congratulations to the Arbella Whalers, and thank you to everyone who came out. We look forward to seeing more teams at our next event!





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IN2LEADERSHIP 2026

In2Leadership

The Institutes CPCU Society | April 28-29

In April, the CPCU Society Connecticut Chapter was well represented at **In2Leadership 2026**, held April 28–29 in Nashville. Multiple chapter members attended for two days of leadership development, learning, and networking across the P&C industry.



Core programming was led by educators from the **University of Georgia's Terry College of Business**, and those sessions proved to be a highlight of the conference. **Kachi Ekwerike** led Enhancing Team Effectiveness, **Steve Nedvidek** led Resilience and Leading Through Ambiguity, and **Aaron Schecter** led Understanding and Leading Digital Transformation. Each session was extremely engaging and offered practical insights on leadership, flexibility, product development, and AI transformation that attendees can carry back to their own teams and organizations.

The Connecticut chapter also had a hand in the programming itself. Our very own **Leona Chamberlain** and **Veronica Hudacek** co-led a standout workshop focused on engaging and retaining member bases, sharing strategies that resonated well beyond our chapter and spoke to a challenge professional organizations everywhere are working to meet.



The conference closed on a memorable note with a keynote and performance from Grammy-nominated songwriter **Lee Thomas Miller**, a fitting end to two days in Music City.

Beyond the sessions, In2Leadership delivered extensive networking with professionals from across the P&C industry and gave attendees the chance to experience everything Nashville has to offer. Once again, In2Leadership proved to be an outstanding experience, equal parts professional growth and connection.

We strongly encourage fellow members to consider attending In2Leadership 2027. Whether you are looking to sharpen your leadership skills, expand your network, or simply enjoy a few days among colleagues who share your commitment to the profession, it is well worth the trip!

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ETHICS & EDUCATION UPDATE

March Ethics Webinar: Navigating the Ethical Challenges of Emerging Trends



On March 18th, the Connecticut chapter held an ethics webinar in celebration of Ethics Month. **Rita Williams-Bogar**, **MBA, CPCU, ChFC**, led the presentation focused on the ethical questions that arise when regulation lags behind technological advances in underwriting, pricing, and coverage delivery. The webinar qualified for State of Connecticut approval for one CE credit in Law, Regulation, and Ethics,

The event drew 120 participants, including insurers, agents, brokers, producers, claim professionals, and others in the industry. Six national and local sponsors supported the webinar: two regional CPCU chapters (**Wisconsin** and **North Carolina**), **Insurtech**, **CT RIMS**, and two professional societies focused on diverse demographics whose members attended, the **Association of Professional Insurance Women (APIW)** and the **National African-American Insurance Association (NAAIA)**.

The session engaged participants in real-world scenarios across three emerging trends:

- **Personalized Insurance and Dynamic Pricing:** fairness, transparency, and equity in data-driven risk assessment
- **Insurtech Disruption and Gig Economy Coverage**: duty of care, coverage clarity, and responsibility in non-traditional work arrangements
- **Artificial Intelligence and Machine Learning:** accountability, explainability, and human oversight in automated decision-making

Through facilitated discussion, polling, and scenario-based analysis, attendees worked through ethically challenging situations they are increasingly likely to encounter in practice. They left with a practical framework to strengthen ethical awareness, sharpen professional judgment, and apply sound ethical reasoning that enables them to serve clients with integrity in an evolving risk landscape. Special thanks to Cheryl Constantine, who volunteered her time to facilitate the discussion!

April Webinar: Skillsets of the Future for the Insurance Professional

On April 22nd, our Chapter welcomed 105 attendees, including one joining from Africa, for a webinar on the skillsets insurance professionals will need to thrive in a rapidly changing industry. **Larry Farber**, CT CPCU Director of Education & Diversity, moderated a panel featuring **Sarah Turner** and **Michelle Andersen**, both VPs and Human Resources business partners at The Hartford, along with **Kevin Carney**, a VP in Human Resources at Old Republic.

The conversation centered on the rising value of human-centered capabilities such as empathy, adaptability, critical thinking, and influence, alongside the digital fluency demanded by an era of data, automation, and AI. Panelists also examined the shift toward collaborative, cross-functional ways of working, evolving expectations for future insurance leaders, and the importance of cultivating a culture of continuous learning. Live polls and word clouds kept the audience engaged and surfaced their views on each topic, while panelists offered practical advice on how professionals can prepare themselves and their teams for the future of insurance work. Special thanks to Cheryl Constantine for facilitating this event!

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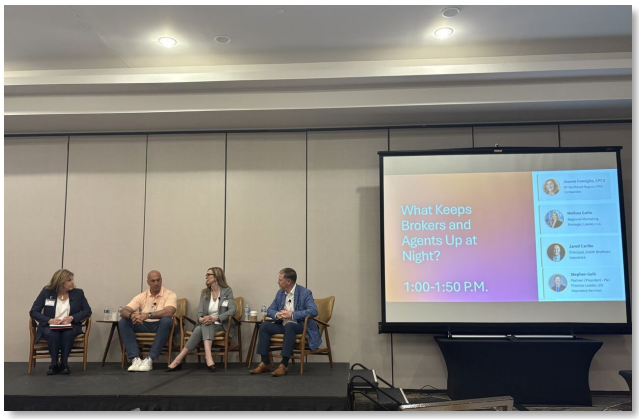
I-DAY 2026

Insurance Day 2026: Insuring the Future



On May 12, 2026, the CPCU Society Connecticut Chapter hosted Insurance Day 2026: Insuring the Future at the Marriott Hartford/Windsor Airport, drawing more than 90 insurance professionals, students, educators, and industry partners for a day focused on where the industry is headed. The agenda tackled timely topics: artificial intelligence, emerging legal issues, public policy, and the evolving pressures facing brokers and agents.

Following registration, coffee, and professional headshots, chapter president **Patty Havens** opened the program. The morning kicked off with "May I, AI? How Insurance Leaders are Leveraging AI," moderated by **Stacey Brown** of InsurTech Hartford with panelists **Manu Mazumdar, Lee-Anna Greenwood,** and **Bobbie Shrivastav**. The session explored how AI is sharpening decision-making, efficiency, and outcomes for customers and businesses alike.



Travis Wattie, MPA, CPCU, AVP of Government Relations at Big I New York and Connecticut, followed with a legislative update from the Connecticut and New York state houses, touching on emerging legal issues such as third-party litigation funding and New York auto tort reform. A keynote from **Jerry Theodorou** of the R Street Institute then widened the lens to broader policy issues facing the industry. In the afternoon, "What Keeps Brokers & Agents Up at Night?" brought together moderator **Jeanne Consiglio** of PMA Companies and panelists **Melissa Gatto, Steve Geib,** and **Jared Carillo** for a candid look at marketplace pressures, client expectations, carrier relationships, and practical challenges facing







I-DAY 2026, CONTINUED

The day delivered professional development value as well, with three continuing education credits approved by the State of Connecticut Department of Insurance and 10 attendees taking advantage of the opportunity. Networking flowed throughout the breaks, lunch, and a dedicated networking hour with light refreshments.



True to the "Insuring the Future" theme, tomorrow's industry was well represented by students at both the collegiate and law school levels. Their presence brought fresh energy and underscored the value of connecting today's leaders with the next generation of professionals.

Special thanks to Cheryl Constantine, Patty Havens, Tracy Mazerolle, Karen Kirklin, and Melissa Jadin for volunteering their time and effort to make this event a success.





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GOLF TOURNAMENT 2026

SAVE THE DATE for the 2026 CT Chapter CPCU Golf Tournament on

Tuesday, September 22nd, 2026

The Tournament will be held at Wampanoag Country Club in West Hartford.

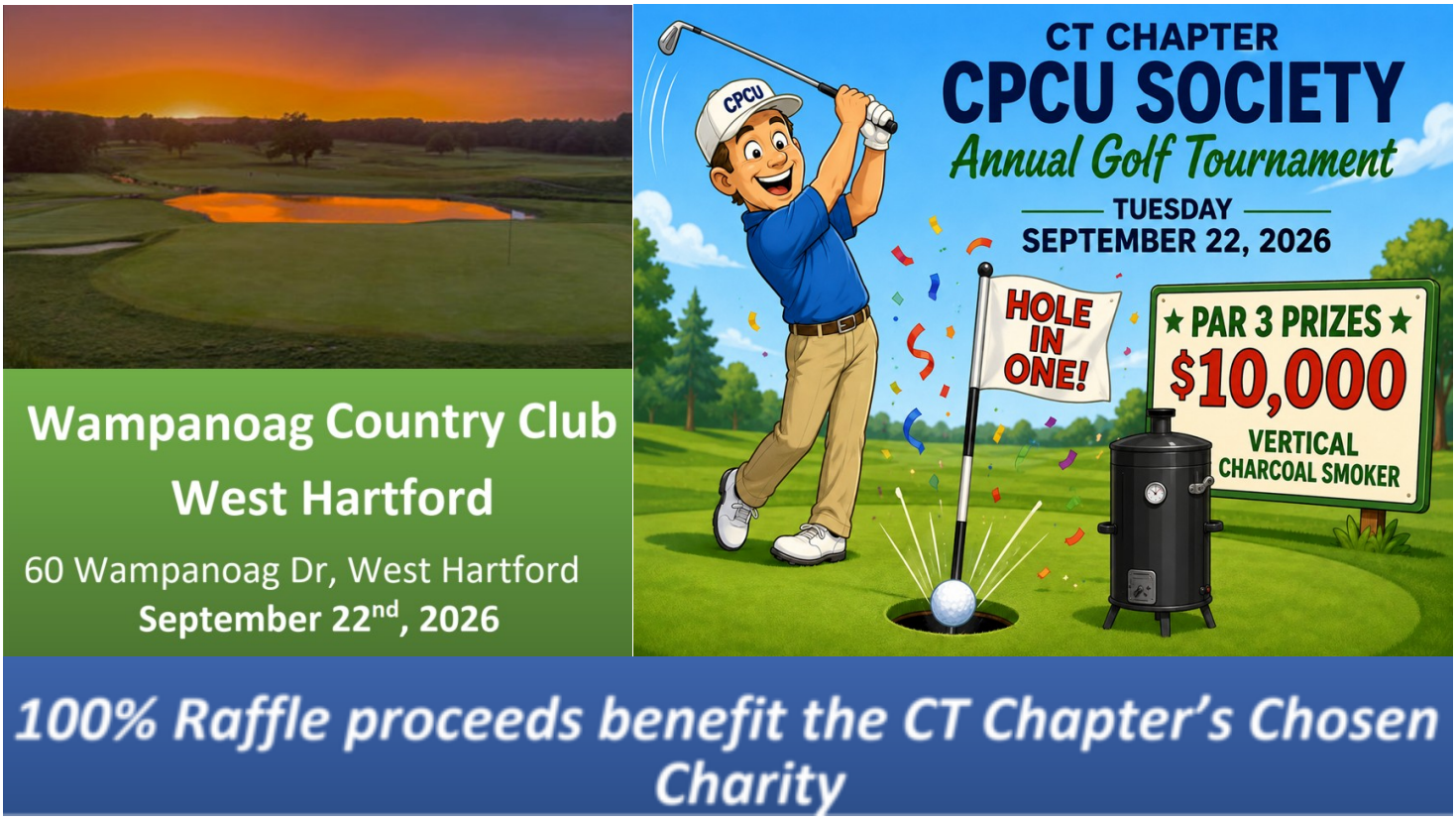
Not only will there be raffle prizes, there will also be:

> 50/50 drawing

> Two Par 3 Hole in One Contests: 1st prize is **$10,000 CASH** and 2nd prize a **Charcoal Smoker**

> Tickets sold for one person to try for a 60-foot hole-in-one putt, prize **$2,500**

Reserve your spot on Eventbrite.com:
https://www.eventbrite.com/e/2026-connecticut-cpcu-society-chapters-annual-golf-tournament-



2026 In2Risk: Save the Date!

Mark your calendars: In2Risk 2026, the CPCU Society's Annual Meeting and CPCU Conferment, heads to **Las Vegas** this year! The In2Risk conference will take place **October 19th – October 21st, 2026.**

In2Risk brings together CPCU Society members, new designees, and risk management and insurance professionals from across the field for three days of peer-led education and meaningful connection. This year's sessions tackle the forces reshaping our profession, including the practical and ethical questions around artificial intelligence in underwriting and claims, climate risk and resilience, emerging auto and cyber exposures, and coverage and claims-handling best practices, along with strong offerings on leadership, mentorship, and professional development. You'll come away with practical ideas you can put to use right away, along with stronger professional relationships and a renewed sense of community.

The event also features **CPCU Conferment** on Wednesday, October 21st, one of the profession's most meaningful traditions, honoring the newest CPCU designees as they celebrate this milestone.

Early bird rates are available through **Friday, August 28th**. Learn more and register at in2risk.org, and follow #In2Risk26 to join the conversation.

We hope to see our Connecticut chapter well represented in Las Vegas!



CIRCLE OF EXCELLENCE

CONGRATULATIONS to the
2025 CT CPCU Chapter Board

We're excited to announce that our chapter earned
The National CPCU Society's
Circle of Excellence once again!



Confirmed 2025 CT Chapter Leadership Team

- ***President***: Kathleen Malet, MBA, CPCU
- ***Vice President***: Patty Havens, CPCU, AIAF
- ***Secretary***: Veronica Hudacek, CPCU
- ***Treasurer***: Sminkal Kacha, CPCU
- ***Immediate Past President***: Rick Poulin, FCAS, CPCU
- ***Emeritus Board Member***: Dominic Marullo, CPCU, AIS, AU-M, AINS, AAI, AIC, SPPA, AIM
- ***Director of New Designees:*** Courtney Allen, CPCU
- ***Director of Membership:*** Karen Kirklin, CPCU
- ***Director of Education***: Jeanne Consiglio, CPCU
- ***Conferment Chair:*** Shanoa Flores, CPCU
- ***Good Works Chair***: Amber Melanson, CPCU, CRIS
- ***Diversity Chair***: Larry Farber, CPCU, JD, LLM, ARe
- ***Golf Committee Chair:*** Rick Poulin, FCAS, CPCU

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JOIN THE CT CPCU CHAPTER BOARD!

Make an Impact in 2026

The Connecticut CPCU Chapter is seeking dedicated members to step into leadership roles for 2026/2027. We have three exciting opportunities to contribute to our chapter's success:

Vice President

Assist the president with his or her duties of managing the chapter with the intent of moving into the President role in the future. Duties include but are not limited to:

- Attend all board of directors meetings
- Attend chapter membership meetings and events as needed
- Develop and implement a succession and transition plan
- Oversee chapter volunteers and projects as needed
- Direct the Circle of Excellence submissions

Chair of the Good Works Committee

Lead our chapter's community outreach and charitable initiatives. This role allows you to:

- Organize meaningful volunteer activities that give back to our community
- Coordinate charitable fundraising efforts
- Connect members through service opportunities
  Make a tangible difference while building your leadership skills

Co-Chair of the CT CPCU Annual Golf Tournament

Help lead one of our most popular networking events of the year. This role offers the opportunity to:

- Plan and execute our signature golf tournament
- Work alongside an experienced team
- Build relationships with sponsors and members
- Create a fun, engaging event that brings our community together

Why Join the Board?

⇒ Expand your professional network within the insurance industry
⇒ Develop leadership and organizational skills
⇒ Shape the future of the CT CPCU Chapter
⇒ Give back to the profession and community
⇒ Enhance your resume with board experience

No prior board experience necessary—just enthusiasm and commitment! If interested, please reach out to Patty Havens, President of CT CPCU Chapter (see QR code for Patty's LinkedIn)!

UPCOMING EVENTS



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MEET THE 2026 CHAPTER BOARD



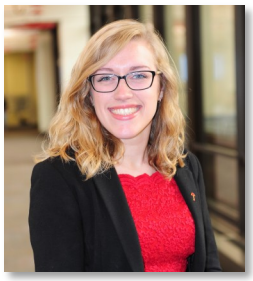
Patty Havens, President & Golf Chair
Travelers



Open—Vice President



Kathleen Malet, Immediate Past President
Chubb



Tracy Mazerolle, Secretary
Travelers



Sminkal Kacha, Treasurer
W.R. Berkley



Lawrence Farber, Director of Education & Diversity
The Hartford



Karen Kirklin, Director of Membership
Liberty Mutual



Elita Lilly, Conferment Chair
Sedgwick



Andrew Sweeney, Director of New Designees
Chubb



Open—Director of Good Works



Open—Golf Chair